

All Replas products are guaranteed fit for purpose at the time of purchase. Should a fault be apparent at that time the goods will be replaced or a refund given. Also, Replas will not be responsible for any freight or installation costs incurred.

We guarantee all Replas products to be free of manufacturing or material defect that will significantly affect the use of the product for a period of ten years. Any Replas product deemed defective by Replas under normal use conditions, will be either repaired or replaced at Replas discretion. Therefore, Replas does not take responsibility for the costs involved with installation of products.

Replas is committed to producing the best product possible whilst ensuring the use of recycled plastic as a raw material. As it is made from more than 85% recycled raw material – the nature of which is highly variable. Working with this material is complex and can affect the efficiencies of our machinery at times, which can be beyond our control. Products are designed to last and have a life expectancy of more than 40 years.

Customer Service Help Line 1800 737 527 is ready to provide immediate attention to any questions, comments or concerns. We are available to answer your calls Monday through Friday from 8 am to 5 pm AEST. In addition, your product comments or concerns are welcome via e-mail at: [sales@replas.com.au](mailto:sales@replas.com.au)

Unless otherwise stated in a quote or order, Replas will not be responsible to replace or repair damaged goods/products when:

- The defects have not come from faulty materials or workmanship.
- The goods have been damaged by transit obstruction or mistreatment from our instructions and recommendations.
- Products not manufactured or approved by Replas being used with the goods.

As specified in this and all warranty statements, we are not responsible for physical or financial injury, loss or damage, or for significant loss or damage of any kind coming out of the application, supply, layout, assembly, installation or operation of the goods; except to the level that this loss or liability is directly caused by our neglect or default.

If any condition or warranty is implied in this agreement (under the *Competition and Consumer Act 2010*) or any equivalent State or Territory legislation and cannot be prevented, then our liability is limited to the following.

The Case of Goods:

- Replacement of goods
- Supply of equivalent goods
- Repair of the goods
- Payment of the cost of replacing the goods or of acquiring equivalent goods
- Payment of the cost of having the goods repaired

The Case of Services:

- Supplying the services again
- Payment of the cost of having the services supplied again

*This Warranty Statement is to protect the goods and services of Repeat Plastics Australia Pty Ltd , nothing in these conditions is to be read or applied to exclude, restrict or modify any condition, warranty, guarantee, right or remedy implied by law, and which by law cannot be excluded, restricted or modified.*

**Warranty General Specification would be as follows:**

*Material Source*

Post-consumer and post-industrial waste plastic and other additives

*voids and Finish*

Porosity to a maximum of 25% of cross section. Maximum void length 20% of largest cross section. Surface finish will be relatively smooth and not have any major voids or visible defects.

*Size*

Sizes are indicative and do vary batch to batch as shrinkage is not consistent. Variance is approx. 1.5%. Fins on planking also may vary.

*Colour*

With different batches and in some cases in the same batch run, product produced will have slight shades of colour variance.

*Finish*

Replas produce a recycled product that will never look like products that use virgin material, clients should expect the finished product to have some minor flaws in the finished product.

*Air holes or bubbles in the profile*

From time to time the porosity (the amount of small spaces or voids within a solid material) of our profiles or Enduroplank™ will differ due to the vast range of recycled material we use.

The only downside to the Porosity being varied is aesthetics. The reason we don't do a solid section of Enduroplank™ is that it is weaker than the current w section and the porosity or bubble holes actually add value.

*UV stability of Replas Polyolefin based polymers*

Polyolefins are rated as one of the most UV stable polymers in general use, as an example properly stabilized HDPE is capable of 50 years' service life in outdoor conditions.

Replas uses in its products state of the art UV stabilisation systems added at the appropriate rates which gives its products a long service life.

Replas uses recycled plastic that are positioned in very variable climates and positions around Australia and so actual service life will depend on many things other than the UV stabilising additives used, such as exposure conditions, (placement, aspect to the sun, chemical exposure etc) and the actual recycle stream used.

Given the variability of materials used and the diverse conditions in which Replas products are situated, Replas can only give a limited guarantee. However we can say with confidence that our products will have greater than 15 years retention of properties and will be free from chalking for this period of time. Thick section products, i.e. outdoor furniture, should retain mechanical strength for several decades.